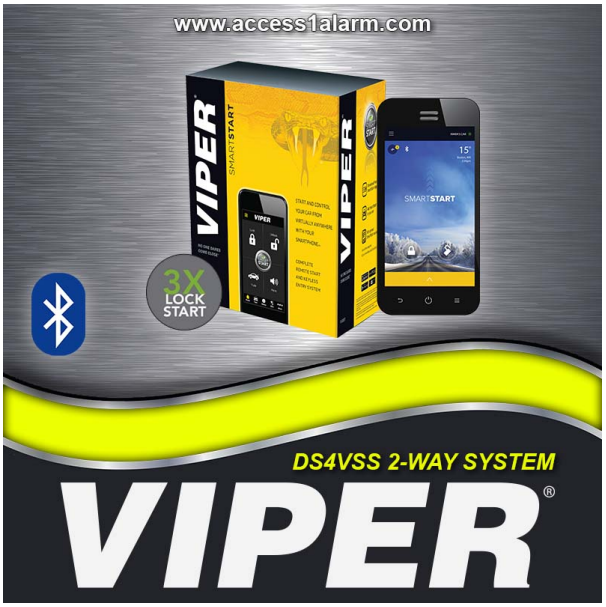
Chevy City Express Viper GPS SmartStart Smartphone Remote Start Installed



Brand: Viper
Product Code: DS4-VSS550-CITYX
Stock: 5
MPN: DS4-VSS550-CITYX
Location: Cleveland, Ohio

Price: $579.99

Short Description

Chevy City Express Viper GPS SmartStart Smartphone Remote Start Installed. Start your City Express with 3x lock on your existing factory remote when nearby, or use the Viper SmartStart app with virtually unlimited range wherever compatible cellular coverage is available. Includes the DS4 remote start system, VSM550 Pro smartphone interface and professional installation for **$579.99**. No remote controls are included. One year of Basic service is included with eligible new activation; paid service is required after that year, and GPS tracking requires a GPS-capable paid plan.

Description

VIPER DS4 + VSM550 PRO | CHEVY CITY EXPRESS

Remote start your Chevy City Express before heading out on a cold Cleveland morning or a hot summer afternoon. The Viper DS4 and VSM550 Pro let you start the vehicle using your existing factory remote nearby or the SmartStart app from virtually anywhere compatible cellular service is available.

Use Your Factory Remote

Press lock three times when nearby. No aftermarket remote controls are included.

Start From Your Smartphone

Use supported start, lock, unlock and trunk functions with an active SmartStart plan.

Professional Installation

$579.99 includes the DS4 system, VSM550 Pro, required harnesses and installation.

SmartStart Control and Coverage

Smartphone control has virtually unlimited range when the vehicle has compatible cellular coverage and your phone has an internet connection. Basic service sends 1-way commands. Secure and GPS Premium add 2-way confirmation; GPS tracking and location alerts require a GPS-capable plan.

COMFORT

Cold-Weather Convenience

Compatible heated seats and rear defrosters can activate automatically below 50°F when you remote start.

- Driver heated seat **+$69.99**
- Driver and passenger heated seats **+$99.99**
- Rear defroster activation **+$49.99**

SECURITY

Add a Layer of Protection

Choose the security features you'd like to add to your installation.

- Starter interrupt **+$79.99**
- Shock/impact and tilt sensors **+$99.99**
- Sensors with siren **+$149.99**
- Sensors with backup battery siren **+$199.99**

Free Roadside Assistance

Included with Secure and GPS Premium. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Assistance is available 24/7 in the U.S. and Canada and includes towing, battery, flat tire and lockout help, plus emergency delivery of fuel or fluids. Viper Motor Club terms apply.

Compare SmartStart Service Plans

Service is separate from the $579.99 installed package. After the free Basic year, choose Secure or GPS Premium to continue cellular service.

Features	Basic Free first year Eligible new activations	Secure $6.99/mo $69.99/yr prepaid $169.99 / 3-year prepaid	GPS Premium $11.99/mo $119.99/yr prepaid $299.99 / 3-year prepaid
App commands			
1-way commands	?	—	—
2-way commands	—	?	?
Vehicle control			
Lock / Unlock / Trunk	?	?	?
Remote Start	?	?	?
Panic	?	?	?
Runtime Remaining	—	?	?
Auxiliary Commands	—	?	?
Vehicle status			

Doors and Locks	—	?	?
Ignition and Engine	—	?	?
Security	—	?	?
Trunk and Hood	—	?	?
Real-time alerts			
Security Alarm	—	?	?
Lockdown / Tow	—	—	?
Low Battery	—	—	?
Speed	—	—	?
SmartFence (Geofence)	—	—	2
Harsh Acceleration	—	—	—
Curfew	—	—	—
Idle	—	—	—
Impact Detection	—	—	—
GPS			
GPS Monitoring	—	—	?
Hybrid & Street Map Views	—	—	?
Vehicle Location Sharing	—	—	?
Map to Vehicle Directions	—	—	?
Trip History with Breadcrumbs	—	—	—
Other benefits			
SmartSchedule	—	?	?
Check Engine Codes	—	?	?
Free Roadside Assistance	—	?	?

Multiple User Support	—	?	?
User-Specific Alert Profiles	—	?	?
Real-Time Status	—	?	?
Cabin Temperature	—	?	?
Extend Runtime	—	?	?
Separate Web Portal	—	—	—

? Included · — Not included. Features depend on vehicle, installed hardware, cellular coverage and service terms. .

Confirm Your City Express Before Booking

Share your model year, trim, ignition type and factory equipment. Heated-seat and defroster activation depend on compatible equipment and integration. Remote start uses the vehicle’s existing climate settings.

Managing More Than One Vehicle?

See the **FLEET PLANS** tab for Small Fleet & Family pricing, GPS monitoring and trip history.

{"@context":"https://schema.org","@type":"Product","@id":"https://www.access1alarm.com/vehicle-solutions/chevrolet/city-express/remote-start-systems/chevy-city-express-viper-gps-smartstart-smartphone-remote-start#product","name":"Chevy City Express Viper GPS SmartStart Smartphone Remote Start Installed","url":"https://www.access1alarm.com/vehicle-solutions/chevrolet/city-express/remote-start-systems/chevy-city-express-viper-gps-smartstart-smartphone-remote-start","image":"https://www.access1alarm.com/images/com_eshop/products/ds4-vss550-system.jpg","description":"Chevy City Express Viper SmartStart remote start, $579.99 professionally installed in Cleveland, Ohio. Factory-fob 3x lock or smartphone control. No remotes included.","sku":"DS4-VSS550-CITYX","mpn":"DS4-VSS550-CITYX","brand":{"@type":"Brand","name":"Viper"},"offers":{"@type":"Offer","url":"https://www.access1alarm.com/vehicle-solutions/chevrolet/city-express/remote-start-systems/chevy-city-express-viper-gps-smartstart-smartphone-remote-start","priceCurrency":"USD","price":"579.99","availability":"https://schema.org/InStock","itemCondition":"https://schema.org/NewCondition","seller":{"@type":"Organization","name":"Access 1 Alarm & Audio"}},"additionalProperty":[{"@type":"PropertyValue","name":"Installation","value":"Professional installation included in Cleveland, Ohio"},{"@type":"PropertyValue","name":"Included remote controls","value":"None; uses existing factory remote for nearby 3x-lock starting"},{"@type":"PropertyValue","name":"Smartphone interface","value":"VSM550 Pro; virtually unlimited range subject to cellular coverage and active service"}]}

Fleet Plans

Viper Small Fleet & Family Plans

Compare two annual plans for compatible VSM550 Pro installations. Each price is prepaid for one year of service, separate from the installed hardware package.

Free Roadside Assistance with Both Plans

Towing, battery, flat tire and lockout help, plus **fuel, oil, fluid and water delivery**.

Available 24/7 in the U.S. and Canada. Pre-register with Viper Motor Club to request

help by phone or through the SmartStart Pro app. Program terms apply.

Features	Basic GPS $199.99 prepaid for 1 year	Premium GPS $299.99 prepaid for 1 year
GPS and trip history		
Trip updates	Every 2 minutes	Every 30 seconds
Trip history retained	90 days	1 year
GPS monitoring, map views and directions	?	?
Location sharing and trip trails	?	?
SmartFence geofences	10	10
Vehicle control and status		
2-way app commands	?	?
Remote start, lock/unlock, trunk and panic	?	?
Remaining runtime and auxiliary controls	?	?
Door, lock, ignition and security status	?	?
Cabin temperature and runtime extension	?	?
Alerts and other benefits		
Alarm, tow, low battery and speed alerts	?	?
Driving event alerts, including curfew and idle	?	?
Scheduling and diagnostic codes	?	?
Multiple users and individual alert profiles	?	?
Separate fleet web portal	?	?
Free roadside assistance	?	?

Features depend on vehicle, installed hardware, cellular coverage and service plan. or to discuss your vehicles.

Warranty

Warranty & Return Policy

Please review the coverage, requirements and exclusions below for the Chevy City Express Viper DS4 remote start package purchased and professionally installed by Access 1 Alarm & Audio.

Keep your receipt: A valid Access 1 sales receipt or invoice is required for warranty claims and any return, exchange or store credit consideration.

All sales are final. Any exceptions are subject to the conditions below and management's discretion.

Viper DS4 & VSM550 Pro Coverage

The Chevy City Express Viper DS4 remote start package purchased and professionally installed by Access 1 Alarm & Audio includes:

- **Five (5) years of system warranty coverage.**
- **One (1) year of warranty coverage on the VSM550 Pro smartphone interface.**
- **Lifetime installation labor warranty**, subject to the ownership and installation conditions below.

A valid Access 1 Alarm & Audio sales receipt or invoice documenting your purchase and installation is required. The exclusions and proof-of-purchase requirements below apply.

Lifetime Installation Labor Warranty

Installation labor is warranted for **as long as the original purchaser owns the vehicle**, provided the installation has not been altered, modified, tampered with, serviced, or repaired by any person or business other than Access 1 Alarm & Audio.

Lifetime labor coverage applies to the installation; it does not extend the five-year system warranty or one-year VSM550 Pro smartphone interface warranty.

Returns and Exchanges

All sales are final. Access 1 Alarm & Audio does not accept returns on over-the-counter purchases.

Products determined by management to have been incorrectly sold, damaged upon receipt, or defective may be eligible for store credit at management's sole discretion.

Opened, used, installed, programmed, modified, custom ordered, or special-order products are not eligible for return. In certain circumstances, management may authorize store credit for opened merchandise, subject to inspection and a **minimum 25% restocking fee**.

Proof of Purchase Required

A valid Access 1 Alarm & Audio sales receipt or invoice is required for all warranty claims, labor warranty requests, exchanges, returns, and store credit considerations.

Customers are responsible for retaining their original proof of purchase. Access 1 Alarm & Audio is not responsible for lost, misplaced, damaged, destroyed, or unavailable receipts.

Warranty coverage, labor warranty coverage, exchanges, returns, and any discretionary store credit may be denied if proof of purchase cannot be provided.

Warranty Exclusions

Warranty coverage does not apply to damage resulting from misuse, abuse, improper installation, accidents, neglect, water intrusion, theft, vandalism, fire, collision, electrical system defects, acts of nature, unauthorized repairs, modifications, or tampering after the vehicle leaves Access 1 Alarm & Audio.

Access 1 Alarm & Audio is not responsible for damage caused by other service facilities, vehicle manufacturers, dealerships, body shops, repair shops, or any person performing work on the vehicle after installation.

Manufacturer warranties are subject to the terms and conditions established by the manufacturer and may vary by product.

Requesting Warranty Service

Contact Access 1 Alarm & Audio with your sales receipt or invoice and a description of the concern so we can arrange an inspection and review the applicable coverage.

Call or visit **10418 Lorain Ave, Cleveland, OH 44111**.

> *Warranty policies are subject to change without notice.*

Video

Viper SmartStart Video

This overview may show earlier app screens or offers. Use this listing's current service-plan information and confirm current terms at activation.

Specification

Audible & Visual Confirmation	
Horn Feedback	N/A
Parking Lights Control	Yes
Comfort & Convenience Controls	
Heated Seats Activation	Optional
Rear Window Defogger Activation	Optional
OEM Door Lock & Alarm Controls	
Arm Factory Security	Yes
Disarm Factory Security	Yes
Door Lock Control	Yes
Door Unlock Control	Yes
Driver Priority Unlock	Yes
Trunk / Hatch Release	Yes
Factory FOB Control	
Control of aftermarket alarm with OEM remote	Yes
Transponder & Immobilizer Override	
Immobilizer Bypass-Data No Key Required	Yes
Integrated Security & Monitoring	
Entry Monitoring ALL Door Pins	Yes
Entry Monitoring Hood Pin	Yes
Entry Monitoring Trunk/Hatch Pin	Yes
Function or Feature Status	
Brake Status	Yes
E-Brake Status	Yes

Ignition Status	Yes
Remote Start & Engine Controls	
3x Lock Start Using OEM FOB	Yes
3x Lock Stop Using OEM FOB	Yes
OEM Remote Start Activation With RF Kit	N/A
Remote Start Takeover	Yes
SmartStart Capable	Yes
Included Aftermarket Remote Controls (Quanity)	No
Included Aftermarket Remote Controls Range	N/A
Bluetooth Smartphone Control	N/A
Security Alarm Add-On Availabilty	
Add-On Security Available	Yes
Tilt and shock sensors with security add-on	Yes
Siren with security add-on	Yes